



GENERAL RENTAL TERMS & CONDITIONS

GB

1 - The reservation becomes valid only with the permission of the campsite, after receipt of the completed contract and signed rental conditions and the deposit of 30% + reservation costs (35 euros), or after validation of the online reservation. The remaining amount must be paid no later than 30 days before arrival. For bookings made less than 30 days before the start date of the stay, the full amount must be paid during the reservation.

2 - The campsite is free to refuse a reservation request, subject to availability or any other circumstance.

3 - The booking form is nominative and can in no case be assigned to someone else. Any unauthorized transfer that will be noticed by the management of the campsite will be immediately punished and excluded.

4 – For comfort, safety and insurance reasons, the maximum number of 6 persons per rental unit or pitch may not be exceeded under any circumstances, including baby.

5 - Minors must be accompanied by their parents or legal guardians.

6 - The places are assigned without any distinction. The Management reserves the right to adjust the assignment of the accommodation or pitch until arrival day.

7 - The visitors must be indicated at the reception and are obliged to pay the applicable fee. They are under the responsibility of the camper who receives them and must respect the regulations and rules of the campsite. Their vehicle must be parked outside. Visitors are subject to the agreement of the direction. Indeed, the campsite reserve the right to refuse certain visitors for various reasons related to the activity on the campsite.

8 - Without a written notice from the camper that he has to postpone his arrival, his rental of the reserved accommodation or pitch, becomes available again 24 hours after the arrival date mentioned in the contract. The paid amounts remain the property of the campsite.

9 - Every started stay remains fully due. A premature departure during the rental period can in no case give rise to a refund, whatever the reason.

10 - In the event of cancellation, the customer agrees to inform the campsite in writing as soon as possible.

Cancellation fees: More than 30 days before arrival 30% of the total amount of the stay
From 30 days to the day of arrival 100% of the total amount of the stay.

In case he has taken the cancellation option at the time of the reservation (€4 / night / file), he must refer to the general commercial conditions, available on our website (section, useful documents)

11 - Upon arrival: The cleaning and the inventory are done before your arrival.

In the event of a problem, do not touch anything and report it immediately to reception.

For safety reasons and according to the law, the identification papers of each participant of the stay or family booklet as well as the papers of the vehicle are required to be allowed on the campsite.

12 – No departure appointment is scheduled for an inventory: on the day of departure, **the pitch or the rental** must be vacated and the keys returned to reception **before 10:00 am**, under penalty of being charged an additional day. **The accommodation must be left in a perfect state of cleanliness and put back in place according to the instructions indicated on the inventory.** Any item broken, damaged, or repaired, if necessary, will be the responsibility of the customer.

The customer accepts and authorizes the inventory to be carried out after his departure by our housekeeper who will be able to request the withdrawal of a cleaning fee according to the following scale (and / or costs for damage):

For ¼ hour of cleaning	a cost of 65€
For ½ hour of cleaning	a cost of 120€
For 1 hour of cleaning	a cost of 200€

These costs will be deducted from the deposit, the maximum amount of which is €400 for mobile homes and private sanitary facilities and €100 for camping pitches.

13 – Deposit:

A security deposit **is mandatory.**

For those who have booked and paid through our website, the security deposit will be deducted as needed up to a limit of €400.

For the others, a security deposit in cash or bank imprint will be imperative, for the bracelets of the campsite, the cleaning or the possible deteriorations.

Rental or pitch with private sanitary facilities: €400

Camping pitch: €100.

14- Wearing the bracelet on the wrist is compulsory during the entire stay.

15– A bracelet obtained on arrival but not returned or lost at departure, will be charged **50€** per unit.

16 - The customer agrees to maintain **the rules of the campsite**, such as the various safety instructions, by all persons present in the rental accommodation or pitch.

17 - Only swimming trunks, one piece swimsuits and bikinis are permitted in **the swimming pools**. All other clothing is prohibited.

18 - The camper must have **a civil liability insurance** and is solely himself responsible for the security of his personal belongings. The campsite cannot be held responsible for incidents such as: theft, fire, severe weather, damage to goods and vehicles.

19 - Right to the image: The customer gives his permission to appear of any photos or film for the communication needs of the campsite.

20 – Absence of the period of withdrawal

According to the article L.121-19 of the consumer Code, the sale of accommodation services provided on a specific date, or according to a specific periodicity, is not subject to the period of withdrawal of 14 days.

21 – It may happen that certain activities and facilities offered by the campsite and present in our descriptions are cancelled, in particular for technical or climatic reasons, in case of major force or if they are not working in low season. In any case, the responsibility of the campsite cannot be engaged.

22 - In case of disagreement, only claim can be made through the court. Any complaints regarding the conformity of the services and facilities of the campsite, can only be submitted in writing (by registered letter).

23 - Mediator: In case of disagreement and after submitted complaint to the customer service of the company, each customer is entitled to a mediator within a maximum of one year after the date of the submitted written complaint (by registered letter).